

STAR PRINCESS SUPER CRUISE 2027

FAQ

The World's Largest Super Bowl Watch Party at Sea

Thank you for visiting our Frequently Asked Questions page! Below, you'll find answers to many common questions about your upcoming Super Cruise experience aboard *Star Princess*. For additional information, we often refer to the Princess Cruises website, which has extensive details on pre-cruise preparation, onboard life, photos, videos, and more. We look forward to welcoming you to an unforgettable journey!

1. What Does My Super Cruise Fare Include?

Your Super Cruise fare includes everything that all guests enjoy aboard the *Star Princess*, plus exclusive Super Cruise group amenities and activities:

Ship Accommodations & Ocean Transportation

Most Meals & Select Beverages

Onboard

Onboard Entertainment

Exclusive Group Events: Private parties, "Big Grid" squares, and other Super Cruise-only activities

Important Note: Guests who do not book through *Cruises Etc.* are not eligible to attend our private group functions or participate in Super Cruise group events (e.g., sideboard sales, daily ding dong, LCR, Super Poker, cocktail parties) and will not be cross-referenced for group dining.

2. When Should I Book My Reservation?

We are accepting reservations now and will continue until cabins sell out. Past Super Cruises have filled as early as summertime, so **book early** to secure the best cabin locations-especially if you prefer suites or balcony cabins. Last-minute bookings rarely offer lower rates

or prime cabin choices.

3. What Forms of Payment Are Accepted?

Cruises Etc. processes payments directly with Princess Cruise Lines using:

Credit Cards: Visa, MasterCard, Discover, American Express

Debit Cards: Processed immediately upon receipt to avoid declined transactions

Tip for Onboard

Purchases:

Check with your bank about any daily spending limits on your debit card to prevent issues while on the ship.

4. What Identification Do I Need for Travel?

U.S. Citizens

Recommended: Valid Passport

Alternative: Original state-issued birth certificate (*no photocopies!*) plus a government-issued photo ID

If your name has changed (e.g., marriage), carry supporting documents or have a passport in your married name.

Non-U.S. Citizens

Passport from your country of citizenship, plus any required visas

Passenger Responsibility: Ensuring you have proper travel documents is your responsibility. If you lack the required identification, you can be denied boarding **with no refund**. Please visit the [U.S. State Department website](#) for the most up-to-date information.

"Closed-Loop" Cruises (U.S. Citizens):

If you depart from a U.S. port, only visit destinations in the Western Hemisphere, and return to the same U.S. port, you may present a government-issued photo ID plus proof of citizenship. However, some foreign ports may still require a passport. Check with Princess

Cruise Lines to confirm.

5. When Will I Receive My Cabin Number and Booking Number?

If you book early, *Cruises Etc.* will assign your cabin number promptly-especially if you have location preferences. This **is** crucial for securing popular areas on the ship. If a "TBA" cabin is necessary, you will still receive a confirmed cabin number and booking number before you sail. Keep in mind, friends who book later may end up in a different part of the ship.

6. When Will I Receive My Tickets and Travel Information?

All cruise tickets are issued as **E-tickets**, accessible via the Princess Cruise Lines App. You will receive instructions on how to:

Complete **online registration**

Access and print your "**E-docs**," including cruise tickets and luggage tags

7. What If I Need to Cancel My Super Cruise Vacation?

Subject to terms & conditions of Princess Cruises

Terms for Large Groups differ greatly from those for individual bookings.

The following information outlines cancellation charges and fees:

After deposit, cancellations made up to August 1, 2026: No Penalty

Cancellations between 01-AUG-26 and 30-SEP-26 = \$100 per person fee*

Cancellations between 01-OCT-26 and 03-NOV-26 = \$200 per person fee*

Cancellations between 04-NOV-26 and 30-NOV-26 = 25% of Total Charge*

Cancellations between 01-DEC-26 and 14-DEC-26 = 50% of Total Charge*

Cancellations between 15-DEC-26 and 14-JAN-27 = 75% of Total Charge*

After 14-JAN-27 100% of Total Charge

* Cancellation charges are based on Group fares - reservations made under promotional fares are subject to the rules that govern such fares -- see next point:

Note: Occasionally there are promotional fares available on our sailing that may represent a greater value for our group cruise guests; if a guest requests and accepts a fare that has restrictions and/or cancellation fees different than our group terms, those rules will govern the booking. Upon acceptance of booking with such restrictions, the terms applicable to your booking take precedence over the terms outlined here. The deposit policy of said promotional fare will be required to secure your booking. . Your invoice statement will list your booking's terms.

Late Payments

The final payment date is **firm**; no extensions can be granted.

Replacing Your Reservation

If you find someone to take your place, the cruise line **may** waive certain cancellation or name change fees at its discretion. *Cruises Etc.* will attempt to re-sell your cabin but cannot guarantee a replacement.

Acceptance of Terms

Your reservation implies consent to these terms. If you disagree, you have **14 days** from booking to cancel and receive a full refund (unless you book within 90 days of sailing or under a promotional fare with stricter terms).

8. Do You Offer Travel Insurance?

Yes! We highly recommend purchasing travel insurance for peace of mind. **Allianz Travel Insurance** is one option that covers many unforeseen travel mishaps and emergencies, ensuring you can relax and enjoy your vacation without worry.

9. Do You Offer a Pre-Cruise Hotel Option?

We will post details about our Pre-Cruise Hotel option on www.supercruise2026.com once they become available.

10. Where Can I Find More Information?

[Princess Cruise Lines FAQ](#) section offers additional details on a wide range of topics. Visit their [FAQ page](#) for more in-depth answers.

Thank You for Visiting Our FAQ!

We look forward to sailing with you on the *Star Princess* for the **2027 Super Cruise**-the World's Largest Super Bowl Watch Party at Sea!